

Introduction

Cambodian-Australian Welfare Council of NSW Inc. (CAWC) has been implementing the project 'Settlement Engagement and Transition Support (SETS)' since the start of the 2024 fiscal year.

SETS is a three-year project, running from July 1, 2024, to June 30, 2027. It will serve clients who reside in the following areas:

Our Intervention

- ◆ Casework support
- ◆ Group-based activities
- ◆ Domestic and family violent prevention
- ◆ Community Leaders' capacity building
- ◆ Sectoral collaboration

This project has been generously funded by the Department of Home Affairs of the New South Wales Government.



Australian Government
Department of Home Affairs

Settlement Engagement and Transition Support Program (SETS)

SETS aims to support eligible clients, humanitarian visa holders, and newly arrived migrants from Cambodia in their integration into society, with a focus on women's social and economic inclusion, the primary prevention of domestic and family violence, and alignment with the Refugee and Humanitarian Entrant Settlement and Integration Outcomes Framework.





Photo: Cambodian Australian Welfare Council of NSW Inc.



Cambodian-Australian Welfare Council of NSW Inc.

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Key Challenges Faced by Our Clients

- Insufficient English skills hinder the speed of integration into the Australian way of life, from civic participation to economic empowerment.
- Digital Literacy Challenges: Low levels of digital skills create barriers to accessing online services, participating in workshops, and effectively utilising available educational resources.
- Knowledge Gaps: A lack of awareness about government and community services leads to missed opportunities for essential support in critical areas such as housing, education and healthcare.
- Documentation Barriers: Difficulties in obtaining vital documents such as driver's licenses or proof of citizenship impede employment opportunities and career advancement.
- Complex Family Dynamics: Complicated family situations can increase stress levels and contribute to instances of domestic violence and mental health challenges.
- Financial Instability: Economic difficulties often stem from limited job opportunities and ineligibility for job training or government assistance programs.
- Community Isolation: Weak community connections leave many individuals feeling isolated and lacking a supportive network to rely on.



Photo: Cambodian Australian Welfare Council of NSW Inc..